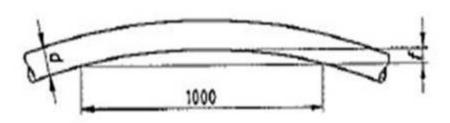


Warranty Information for rod material

The worldwide manufacturing 'DIN' standards (straightness tolerance) is as follows;

POM follows a Din standard rule of 8mm for DIA under 20mm.

i.e. when you put the rod on the floor on its side, and place a 1m ruler up to the surface the difference between the ruler edge and the Rod Material has an allowance of up to 8mm



During manufacture and material sourcing we ensure the material is as straight as possible and if they fall outside the 'DIN' standards they are rejected. In the event your Rodtation chimney rods are not perfectly straight and outside the 'DIN' standard please contact us or complete our Warranty form. We advise storing the rods upright and reform the rods, avoid laying the rods flat and placing objects on top. To do this place the chimney rods on a flat table. Roll the rod over the table surface and reform by bending counter to the bend, continue to do this until the rod rolls across the table top. Frequent use and wear and tear will also assist in the straightening of the rod over time.